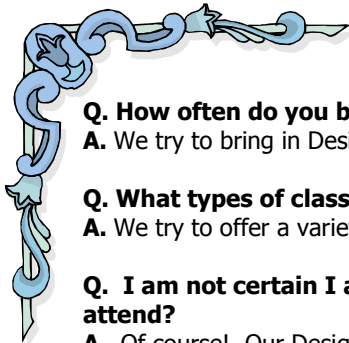




317 N Main St.  
Roswell, NM 88201  
575/622-5252  
[www.imaginethatcrapbooks.com](http://www.imaginethatcrapbooks.com)  
[www.imaginethatcrapbooks@yahoo.com](mailto:www.imaginethatcrapbooks@yahoo.com)

To help answer some of your questions on Designer Classes Imagine That! has compiled a list of questions we are frequently asked. We hope this helps.

## QUESTIONS & ANSWERS



**Q. How often do you bring in Designer's?**

**A.** We try to bring in Designer's 4 to 6 times a year.

**Q. What types of classes are offered?**

**A.** We try to offer a variety of "Craft" classes. Everything from Cards, Albums, Altered Art, Jewelry, Etc.

**Q. I am not certain I am "advanced" enough to participate in a Designer class, can I still attend?**

**A.** Of course! Our Designer's are Professionals and all levels of crafter's are welcome to participate.

**Q. How can I sign up?**

**A.** By simply calling our store at 575/622-5252 or by stopping by 317 N Main St. Roswell, NM. All classes are sold on a first come/paid basis. (We anticipate selling out our Designer classes very quickly- please be prepared to give your credit card number to reserve your spot)

**Q. How can I find out about upcoming Designer Classes?**

**A.** Great question! We promote ALL our events in a variety of ways, to include but not limited to: Our website, newsletters, blog, face book, email, telephone calls, flyers, in store events, newsprint, mail outs, radio, etc.

**Q. I am really interested in a class can I pay "ADDITIONAL" for a slot, to guarantee participation?**

**A.** NO!

**Q. What forms of payment do you accept?**

**A.** We accept all major credit cards to include: Visa, MC, Discover, & American Express. We also accept Cash & Check. Sorry but NO coupons or credit of any kind will be accepted. NO returns or exchanges. If we try to run a credit card taken over the phone, and it is declined, you will lose the spot in class.

**Q. What happens after I have purchased My Class?**

**A.** Once you have paid for your class you will be allowed to stop by the store and pick up your ticket, REMEMBER: Tickets are issued in **YOUR** name. (If you would like your ticket mailed there will be a \$5 priority-mailing fee). You must present THAT ticket (with YOUR name) the day of the event. ID may be required so make sure you give us correct information or the ticket will be revoked. Only the name on the TICKET/ID will be allowed to attend the class/event. DO NOT LOSE THIS TICKET- WE APOLOGIZE BUT TICKETS CANNOT BE REPLACED!

**Q. What happens if I sign up and can't make it?**

**A.** Classes/Tickets are Non Refundable or Transferable, nor are we able to offer exchanges. We apologize for any inconvenience this may bring, however we pay to bring Designers in and unfortunately we are not given refunds either so please check your schedule carefully.

**Q. How many class tickets will be sold?**

**A.** Each Event varies, so please check in with us.

**Q. If all classes get sold out, can my name be on a waiting list?**

**A.** YES! We will be accepting names; if there is a cancellation we will go straight down the list to fill the spot.

**Q. Do you have class samples?**

**A.** We normally will receive class samples from the Designer but not usually until closer to the event date. By this time we are normally sold out. Please keep in mind that not everyone is going to like a particular product, color etc. Classes are offered to teach new creative ideas, techniques, use products that maybe we've never used or even heard of before. There is ALWAYS something to learn, especially in this ever-changing industry! Once you have learned the information you can "reproduce" it in future projects. But what's even more exciting is the friendships and the opportunity to take a class with a "Celebrity Designer". Keep in mind; it is a HONOR to be able to take a Designer class.

**Q. What supplies and or tools do I need to bring to class?**

**A.** Well that varies per Designer. We will let you know what each Designer requests.

**Q. Are children, pets, or cell phones allowed?**

**A.** Again, each Designer has their own requirements on age do to the level of the class, so please check with the store. We do ask to keep your cell phones on SILENT. If you must take a call, please excuse yourself and take the call outside of the work area.

**Q. I own/work at Craft store; can I sign up for these Classes?**

**A.** We offer Designer classes to our customers first. As storeowner's we can attend classes at Trade Shows, where our customer's cannot. In the event a class does not sell out we will invite fellow storeowners/employees. In the event you "withhold" the information that you are a store owner/employee your name will be "dropped" from the Roster, and will go on the "Wait List."

**Q. Is there anything else I need to know before attending a Designer Class?**

**A.** No, Now that all the rules have been discussed, clear your schedules and come have a fantastic time. We look forward to seeing you.

**DISCLAIMERS:**

- **THERE ARE NO REFUNDS OR EXCHANGES ON DESIGNER CLASSES- PLEASE CHECK YOUR SCHEDULE CAREFULLY BEFORE SIGNING UP.**
- **WE RESERVE THE RIGHT TO MAKE ANY ACCEPTIONS OR ALTERATIONS TO THESE POLICIES.**
- **WE RESERVE THE RIGHT TO REFUSE OR REVOKE ANY TICKET THAT WE FEEL IS GOING TO BE ABUSED.**

